

# TOWN OF FLOWER MOUND

## ANIMAL SERVICES

### Ordinance Questions

#### *What is the limit on the number of dogs/cats I can own?*

- If you live on a residential lot less than two acres, you can have up to four dogs and four cats.

#### *Does Flower Mound have a leash law?*

- Yes, there is a leash law in place in all parks and recreational areas including the walking trails. Animals in the general public areas must be under immediate effective control of a person by means of a leash, audible/visual control or remote control devices. Dogs should not be allowed to attack, chase or interfere with other animals or persons on public or private property.

### Loose Animals/Barking Dogs

#### *What should I do if I see a pet running loose in my neighborhood?*

You can report the loose animal to Animal Services at 972.874.6390. If you know where the animal lives, please give the address to the officer. The officer will try to return the animal to its home.

#### *Who do I call if I see a pet running loose after hours?*

Animal Services has an officer on duty until 5 p.m. Monday - Friday. If it is after these hours and the animal seems sick or aggressive, call 972.539.0525. If the owner cannot be found and it is sick, injured, or aggressive, an Animal Services Officer will be called to pick up the animal.

#### *What can I do about feral cats coming onto my property?*

- Animal Services can issue you a live humane trap to capture the cats.

#### *What can I do about a neighbor's barking dog?*

Call Animal Services with an address and an officer will speak with the owner. After hours call 972.539.0525

#### *Do I have to leave my name when I report an animal violation?*

- No, complaints and reports made to Animal Services can be anonymous.

### Animal Impoundment

#### *What if I am on vacation and my pet is found by Animal Services?*

Animal Services will hold your pet for five days, including holidays and weekends. If your pet does not have identification and its not claimed during the five day holding period, it is placed for adoption. If a pet sitter can prove they are responsible for the animal while the owner is on vacation, the animal can be released to the pet

sitter. If the pet sitter cannot take temporary custody of the animal, it will remain at the shelter until the owners return home.

***How will I know if my pet is picked up by Animal Services?***

If the Animal Services Officer knows where the animal lives, a notice will be placed on the door advising that the animal was running loose and therefore must be impounded. If the animal running loose has identification tags on, Animal Services will call the tag number and attempt to notify the owner that the animal has been impounded. If you have lost a pet without identification tags on, you should report the lost animal to Animals Services.

## **Wildlife**

***What can I do about wildlife digging in my yard or getting into my trash?***

- Animal Services can issue you a live, humane trap.

***What do I do if I see an injured wild animal or see a wild animal that is acting strange?***

- Animal Services will attempt to capture the animal. If it is after hours, call 972.539.0525 and a Police Officer will respond. If necessary the Police Officer will request that an Animal Services Officer respond to capture the animal.

***Will Animal Services respond to snakes in the yard and home?***

During standard business hours, Animal Services will respond to remove or identify snakes. Animal Services will not respond to snakes in the yard after normal business hours. However, if the snake is within the living quarters of the home an officer will respond and try to remove it.

***Can Animal Services do anything about rats or bees in my yard?***

- No, Animal Services cannot assist with rodent or insect problems in the home or yard.